



total merchant services

Since 1996, Total Merchant Services has helped 500,000+ businesses with their payment needs. Our family of free payment technology products includes a solution for every stage of your business' growth.

Tuckahoe Orthopaedics has been in business many years. During the last ten years we used one credit card processing company that met our requirements and gave us a low rate. After considering several other processing companies we decided to work with TMS. Susan Bobo promised she would beat our previous rate and also provide free EMV equipment, something our former processing company would not do even though we had been a loyal customer. We have used TMS for a year now and have found Susan Bobo to be very responsive. They have saved us costs on our EMV equipment and have met their promise of keeping our rate lower than it had been and at the rate that they promised since we started with them. They have also provided reimbursement for our doctors' MSV dues—another great savings! We would recommend this company and Susan Bobo to any of our colleagues.

*Suzanne Fenlon,
Tuckahoe Orthopaedics*

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P 919-345-5042
F 888-488-4085

Susan A. Bobo
National Account Executive

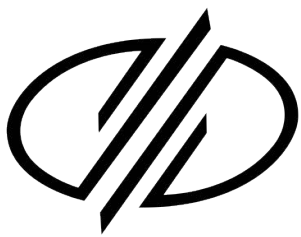


Sign up bonus of \$300 when partnering with us on your payment processing

Annual MSV Membership Reimbursement (\$150)

Free Equipment Upgrade

10% Minimum Savings Guaranteed



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Professional Practice Questionnaire

Please share with us some information about your practice and its payment processing services.

Practice name: _____

Contact name: _____

Contact phone: _____ Contact Email: _____

Contact fax: _____

Do you currently use a credit card terminal or do you use a custom software application to process your payments?

Terminal-specify brand/model _____

Software-specify software application _____

Please fax this form along with your most recent merchant statement for a side by side comparison to 1.888.488.4085 to the attention of Susan Bobo or email this information to sbobo@tmsnc.com. Susan can be reached at 919.345.5042 with any questions. We look forward to working with you!

With all the talk about the new smart cards being issued by the credit card companies I began to do a little research. When I called TMS, I was so impressed with the patience Susan Bobo had with me as I asked a million and one questions over and over and over again. Susan was so good at explaining how the credit card discounts and processing fees worked that, by the time we signed an agreement, I felt confident that we chose the best merchant services company to handle our credit card processing. I was so excited about the customer service Susan offered, not to mention the great rate plans. From signing the agreement to setting up the credit card machines I couldn't ask for a more supportive service.

Cindy Mattiol
Virginia Physicians, Inc.

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